**SRS**

**TEAM NUMBER: 28**

**ID1: 201501123**

**ID2: 201501128**

**FACT FINDING CHART**

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| **OBJECTIVES** | **TECHNIQUES** | **SUBJECT** | **TIME COMMITMENT** |
| To get background of how renting system works? | Background Reading,  Interview | Company reports, surfing online, reading documentations. | .5 day |
| To find out how the core business operates | Interview, Background reading | 1 Account Manager  2.Reading about the business model of established companies | 3-4 hours |
| To establish what records and resources are kept | Interview | Filing Clerk | 1.5 hour |
| To establish accounting requirement for our system | Interview | 1. Chartered Accountant 2. Clerk | 2 hours each |
| Are people interested in giving and taking things on rent? | Questionnaire | Making a google form | 2 days  (including analysing the response) |
| To find out how established renting companies work | Interview, Background Readings | Interviewing People from Established companies, Company reports, surfing online, reading documentations | .5 day |

**Technique 1: Background Reading**

* [https://en.wikipedia.org/wiki/Renting](https://en.wikipedia.org/wiki/Renting.pdf)

From the above website we came to knew what actually a renting system is and to rent services.

* <http://www.ijsrp.org/research-paper-1114/ijsrp-p35101.pdf>

This page provided us the key abstract for this software engineering project. We got enlightened about how to write a documentation on some project along with the necessary

* [https://rowa.de/en/support/pharmacist/what-is-the-advantage-of-renting-the-systems](https://rowa.de/en/support/pharmacist/what-is-the-advantage-of-renting-the-systems.pdf)

From the above link we came to know about what are the advantages of renting and why it should be done in this persistently growing tech world.

* [https://www.olx.co](https://www.olx.com)m

This website was basically our ‘ role model ’ for this project. We got an idea about how we can device a software and construct a website from scratch which will include all the features we mentioned in the description and how to **enhance** our platform.

* [https://www.investopedia.com/financial-edge/1112/reasons-renting-is-better-than-buying.aspx](https://www.investopedia.com/financial-edge/1112/reasons-renting-is-better-than-buying.aspx.pdf)

This link helped us in knowing the fact that why renting is better than buying.

**Technique 2: INTERVIEW/S**

**ZOOM CAR : INTERVIEW PLAN**

**System :** Renting System

**Project Reference :** SF/SJ/2017/12

**Participants**:

Shirish Jain (Renting System)

Ashray Bharambe (Renting System)

Rahul Singh (Zoom Car Worker)

**Date:** 25/1/2018 **Time :** 14:30

**Duration :** 30 minutes **Place:** Mr.Rahul’s Office

**Purpose Of Interview:**

To get a better understanding of how renting system works in real life scenario. What are the challenges they face in renting cars? How do they manage for cars that are rented and get damaged ? How they deal with customers in general ?

**Agenda**:

Problems in dealing with people in general and any other concerns. Current working procedure that they follow in ZOOM car in renting cars. Getting initial ideas to have a good start. Follow-up actions.

**Documents to be brought to the interview** :

Rough plan of building. Any documents relating to their current online woking procedure.

**Technique 3: QUESTIONNAIRE/s**

Questionnaire 1 (For Owner)

**Owner –**  Have you given a thing on rent?

Please circle your answers to the following questions:

1. Do you like to give things on rent? If **NOT,**why?

* Yes
* No

Comments if any :

2. Have you ever rented a thing and faced problems like not receiving money on time ?

* Yes
* No

3. Which of the followings things would you like to give on rent?

(you may tick one or more options)

* House
* Flat
* Car
* Household Goods like washing machine, dishwasher, geyser etc.
* Books
* Clothes
* Furniture

4. Do you like to donate things if they are no more useful to you?

* Yes
* No

5. Would you like to see some more genuine customers/buyers ?

* Yes
* No
* Don’t mind

6. Have you encountered a customer that was not willing to return your things and you faced legal issues ?

* No, I have not rented anything earlier
* Yes, a lot of time
* No, yet I have not faced anything such problem

7. Would you like to have a website where you can meet your demands on a single

Platform?

* Yes
* No

Questionnaire 2 (For Hirer)

**Hirer :**  Survey for goods and things that people might want to hire.

Please tick your answers to the following questions:

1. Are you a frequent traveller or do you keep changing places due to transfers or some unavoidable circumstances?

* Yes
* No

2. Do you like to hire things on rent? If **NOT,**why?

* Yes
* No

**Comments if any:**

3. Which of the followings things would you like to hire on rent?

(you may tick one or more options)

* Bungalow
* Flat
* Car
* Household Goods like washing machine, dishwasher, geyser etc.
* Books
* Clothes
* Furniture

4. Do you face difficulties in finding a skilled technician for your broken goods?

* Yes
* No

5. Have you unknowingly rented a thing that was not in proper working condition?

* No, I have not renting anything earlier
* Yes, I have been handed a faulty thing
* No, yet I have not been handed a faulty thing

6. If you have rented earlier, was paying rent a cumbersome process?

* Yes
* No

7. Would you like to have a website where you can meet your demands on a single

Platform?

* Yes
* No

8. Please do share your experience if you have rented things earlier:

**Comments :**

Questionnaire 3 (For Technician)

**Technician :** Survey for technicians

Please tick your answers to the following questions:

1. Are you currently working with any organisation or not?

* Yes
* No

2. Are you willing to work for a part time or full time job?

* Part time
* Full time

3. Which of the following is your field of specialisation?

* Plumbing
* Electrician
* Mechanic
* Tailor
* Other

Comment :

4. Do you face problems finding work for yourself?

* Yes
* No

5. Are you correctly valued for the work you do?

* Yes
* No

6. Would you like to have a website where you can meet your demands on a single

Platform?

* Yes
* No

**REQUIREMENTS COLLECTION :**

* Credentials of users like name, address, contact number, email id etc.
* Soft copy of Government documents to rectify the credentials of user.
* Bills of the goods people wish to rent
* Database to store information of all the users and things on rent
* A legal contract between owner and customer for approval of the deal.

**USER CATEGORIES :**

* Hirer
* Owner
* Technician